



Department of Health
Division of State EMS

New York State

County EMS Plan Framework

Supporting Resource Documents

Attachment 1:

EMS Agency Data Collection

Comprehensive County Emergency Medical Services System Planning Framework

Pursuant to N.Y. Public Health Law § 3019

Document Use Guide

This attachment is intended to provide a resource document for EMS agencies to prepare metrics that will later be entered into the portal found on the EMS Forms page of the Department's website. These metrics should be utilized in the development of the County EMS Plan and help to answer several Core Planning Elements as well as supplement any Expanded Planning Elements.

EMS Agency Data Collection

1. Total number of certified ambulances

BLS

AEMT

EMT-CC/Paramedic

Critical Care

Specialty

2. Total number of certified non-transport units

BLS

AEMT

EMT-CC/Paramedic

Critical Care

Specialty

3. Average staffed certified ambulances available per day shift

BLS

AEMT

EMT-CC/Paramedic

Critical Care

Specialty

4. Average staffed certified ambulances available per night shift

BLS

AEMT

EMT-CC/Paramedic

Critical Care

Specialty

5. Average staffed certified non-transport units available per day shift

BLS

AEMT

EMT-CC/Paramedic

Critical Care

Specialty

6. Average staffed certified non-transport units available per night shift

BLS

AEMT

EMT-CC/Paramedic

Critical Care

Specialty

7. Response model for staffed certified ambulances for calls

8. Response model for staffed certified non-transport units for calls

9. Average number of unstaffed certified ambulances available per 24-hour period

10. Average number of unstaffed certified non-transport units available per 24-hour period

11. Total certified EMS practitioners by level of care

CFR

EMT

AEMT

EMT-CC

Paramedic

12. Number of non-certified support personnel

Administration/Administrative Support

Field Operation Support

13. Number of certified EMS practitioners on roster for 3 years or less
14. Number of certified EMS practitioners on roster for >3 years
15. Presence of a recruitment and retention plan
16. Annual EMS call volume
17. Number of calls responded to by this agency
18. Number of calls requiring mutual aid activation
19. Presence of automatic mutual aid protocols
20. Number of calls "held" due to unit availability at time of dispatch
21. Average time from time of call to time of response (minutes)
22. Average time from time of call to time of patient contact (minutes)
23. Average total call time from time of response to time call ended (minutes)
24. County-wide radio interoperability present in EMS vehicles
25. Type of CME program
26. Average annual formal EMS training hours at agency
27. Participation in formal internal QA/QI program
28. Utilization of QA/QI clinical data to drive formal training and education plan
29. Participation in formal regional QA/QI program
30. Formal FTO/onboarding program in place
31. Agency medical director engaged in reviewing cases
32. Agency medical director engaged in planning or conducting of training and/or education
33. Percentage of funding sources

Tax Base

Billing

Donations

Grants

Other

- 34. Presence of a reserve budget for at least six (6) months of EMS operational costs
- 35. Presence of a written strategic plan for long-term sustainability
- 36. Presence of a written durable medical equipment replacement plan
- 37. Presence of a written vehicle replacement plan
- 38. Presence of a written capital improvement plan
- 39. Participation in a written county MCI plan
- 40. Presence of a written internal MCI plan
- 41. Have you had an MCI drill in the last 24 months?
- 42. Do you hold public naloxone training events?
- 43. Do you hold public bleeding control training events?
- 44. Do you hold public CPR training events?
- 45. Do you hold community education events not listed above?
- 46. Do you have any EMS practitioner mental health awareness/support programs in place?